

Your guide to financial assistance for 3D Predict™ testing

Ensuring access to answers

If you have been diagnosed with high-grade glioma, you know it comes with a lot of questions. At Kiyatec, we are here to help you and your care team with answers. Our 3D Predict test uses tissue from your brain tumor to find the chemotherapies that are most likely to be effective in treating *your* cancer. Giving you access to this test through insurance, billing, and financial assistance through the **Kiyatec Financial Assistance Program** is a top priority.



Upon diagnosis, your doctor orders 3D Predict.



Your doctor then requests approval (or prior authorization) from your insurance company.



Your insurance company approves the test. Keep in mind, prior authorization is not a guarantee of payment.

If your insurance company denies the claim:



Once testing is complete, we bill your insurance company by submitting a claim.



Your doctor and Kiyatec will "appeal" to your insurance by submitting additional information. During this time, you may receive an "Explanation of Benefits" or EOB. This is NOT a bill.



Remember! An "EOB" is NOT A BILL.



Insurance pays claim!



Insurance denies claim.

Kiyatec will contact you about the Financial Assistance Program and guide you through the process.

We're committed to supporting you throughout the testing process. If we believe you will have out-of-pocket costs or if your insurance company denies your claim, we'll contact you by phone to help you with next steps.

If you have any questions about Kiyatec's Financial Assistance Program, please call **1-866-512-2943** Mon – Thurs 9 AM – 6 PM and Fri 9 AM – 5 PM.

